

USE CASE

MOTOROLA SOLUTIONS CLP PMR446 UNLICENSED TWO-WAY RADIO



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MOTOROLA SOLUTIONS CLP TWO-WAY RADIO

IMPROVES COMMUNICATIONS, ENHANCES THE GUEST EXPERIENCE



Whether traveling for business or pleasure, hotel guests expect a quiet, well-managed environment for working or relaxing. With increased competition for both business and private travel spend, delivering a stress-free and pleasant guest environment is more important than ever. Hotel staff must communicate rapidly and seamlessly to ensure smooth arrivals and departures, efficiently handle luggage and transportation issues, and quickly respond to guest requests for service and information. And they need to do all that while presenting a “no problem, can-do” image.

Two-Way Radios are an indispensable tool for helping managers and their staff to stay in constant communication, improving service and enhancing the guest experience. However, traditional Two-Way Radio designs have both functional and aesthetic limitations that can sometimes impede a great customer experience.

Motorola Solutions consulted with hotel managers and staff to better understand how they use their current Two-Way Radios.

They told us there are three key design elements that would improve their efforts to deliver an enhanced customer experience within the hospitality environment:

- **Comfort** - more flexible ways for staff to wear the radio comfortably
- **Performance** - clear, strong audio performance to breakthrough background noise and preserve privacy
- **Image** - sleek yet durable styling that promotes profile and image

Their specific input provided the foundation for the design of the new Motorola Solutions CLP Two-Way Radio, the first unlicensed Two-Way Radio designed specifically for the demanding, fast paced hospitality environment.

PRODUCTS

- [Motorola Solutions CLP Two-Way Radios](#)

BENEFITS

- [Comfortable to wear](#)
- [Easy to use](#)
- [Stylish design](#)
- [Durability and long life](#)

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FUNCTIONAL, CLEAR AND STYLISH COMMUNICATIONS FOR HOTEL STAFF.

The insights of hotel staff helped Motorola Solutions designers address issues such as comfort, streamlined design, audio performance ease of use and style.

Hotel managers and staff want a Two-Way Radio that is comfortable and easy to wear. Staff attire requirements and uniforms vary widely based on the company policies, yet current Two-Way Radios can only be worn on the belt. The Motorola CLP offers flexible wear options — a unique magnetic carrying case that allows users to clip the Motorola CLP nearly anywhere (e.g. lapel, dress shirt pocket, waist band), in addition to the traditional belt clip holster.

Current Two-Way Radio designs are often bulky and cumbersome, with protruding antennas and boomstyle headsets. The Motorola CLP is the first unlicensed Two-Way Radio designed for the demanding, fast-paced hospitality setting and redefines the traditional Two-Way Radio form by including only essential elements. Its embedded antenna gives it a sleek shape while increasing range of motion, and the minimised moving and protruding parts ensure it can survive heavy and demanding use. All this is packed into a compact, durable device that fits in the palm of the hand.

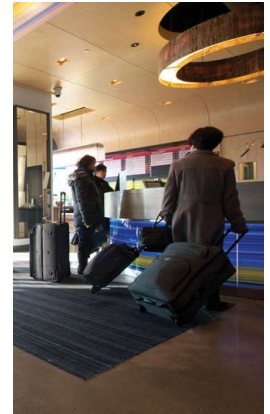
Hotel staff often operate in busy, noisy environments and have to multi-task, making conversations a challenge, and sometimes leading to miscommunications. Clear, fast communication improves coordination and efficiency leading to better customer experience. The CLP delivers strong audio performance to help provide reliable communications, greatly reducing the chance of errors and delays and the CLP's small size and discrete earpiece mean communications can be delivered without disturbing customers.

The large push-to-talk button makes CLP easy to use and Voice Assisted Operation informs the users of the radio status. Visual status information is also available thanks to the new Smart Status Glow feature so staff can focus on the task not on the technology.

In addition, the durable Li-Ion batteries provide up to 14 hours of talk-and-listen time for dependable service over long shifts. Charging and storing multiple radios, headsets, and wires can be messy. The Motorola Solutions CLP single-unit chargers are designed to be space-saving, while the multi-unit chargers handle up to six units simultaneously and provide a convenient pocket to store the earpiece. They also can be wall mounted to save counter or desk space.

PRODUCTIVITY WITH PERSONALITY MEETS PROFITABILITY.

Improved two-way communication facilitates collaboration and enables hotel employees to make better and faster decisions, leading to improved efficiency, profitability, and an enhanced experience for your customers. An atmosphere of teamwork is evident in the hotel, as everyone can stay connected, and customers experience the efficiency your people demonstrate in meeting their needs. CLP is the first unlicensed Two-Way Radio designed to overcome the challenges that hospitality managers and sales staff have long encountered. It helps them to be more comfortable, stylish, and efficient as they enhance the customer experience. Finally, the durable Motorola Solutions CLP is a smart investment because there are no installation fees, no monthly costs and no per-minute charges.



“CLP provides many wearing options to complement hotel uniforms and attire. It helps staff look professional while delivering a higher level of service.”
– Motorola Solutions Design Engineer



For more information on how the Motorola Solutions CLP Two-Way Radio can enhance your hospitality/hotel property, please visit us on the web at: www.motorolasolutions.com/clp446 or find your closest Motorola Solutions representative or authorised Partner at: www.motorolasolutions.com/contactus

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Motorola Solutions Ltd. Jays Close, Viabes Industrial Estate, Basingstoke, Hampshire, RG22 4PD, UK

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