

# SafeDispatch v7.0

Application Release Notes 2015

#### Features of Version 7.0

The purpose of the application release notes is to provide information regarding the enhancements made within version 7.0 of SafeDispatch.

#### **Main Release Features**

Version 7.0 of SafeDispatch features the following enhancements:

- Bold, modern redesign
- All new Job Ticketing Suite
- Live Dispatch user enhancements
- Fast Command menu improvements
- PTT extended to interactive experience
- . Bonus mapping features added
- Expanded messaging capabilities
- Refined Reports with advanced analytics

#### Add Value to Your Radio System

With a wide range of intelligent features in an expert application, SafeDispatch offers a customizable solution that truly meets your business needs. Fleet specific data collection and communication elements enhance your radio system's embedded capabilities, providing the necessary means to effectively track and monitor your mobile assets and personnel.



SafeDispatch v7.0 Wireline offers complete voice recording capabilities. Record all calls, all the time.

### SafeDispatch Reimagined!

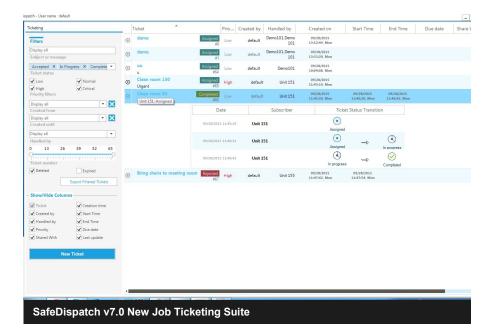
SafeDispatch v7.0 is a client-hosted software application that enables customers to host and manage an intuitive radio system and communication solution on their own private computer. The new bold and modern design provides all the tools you need within one easy-to-use, organized and interactive display.

## Unleash the Power of Your Radios with SafeDispatch 7.0!



### SafeDispatch Suites:

- Voice Dispatch via Control Stations
- Voice Recordings via Wireline for All Calls
- Job Ticketing
- GPS/ AVL with Historical Playback, Geo-Fencing and Landmarks
- Text Messaging/ Email
- Telemetry/ Alarms
- Event Logging/ Systems



## New Job Ticketing Suite - Workforce Management at a Click

In SafeDispatch v7.0, SafeMobile introduces a new, fully integrated job ticketing system which allows dispatchers to create a dynamic workflow by assigning and sending up-to-date job tickets while tracking their progress through the radio network. Jobs can be accepted, declined and marked completed by the subscriber units by one-button-click or by sending a predefined text message. Job statuses are customizable and can be adapted for the customer's business needs.

With SafeDispatch Job Ticking, workers in the field receive a task list to complete in real-time, using simple predefined responses already set in their radio menu.\* Back at the office, Management can control their business processes and workflow effectively through a user-friendly tool that can be integrated with Voice Dispatch, GPS/ AVL tracking, advanced Messaging, Telemetry and Reporting in one seamless solution.

\*Note: Motorola enhanced radios with color display are required. The Job Ticketing module not included in SafeDispatch core package and is sold separately.

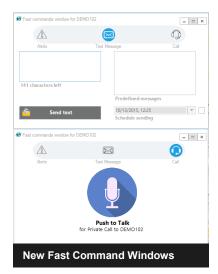
#### **Daily Tasks Made Simple**

With Job Ticketing for SafeDispatch, work order management and notification is automatic, efficient and reliable. Day-to-day and business critical alarms can be scheduled to automatically dispatch work to radios, or assigned to a person based on the location, time of day, or competency necessary to respond to the tasks. The closed loop system ensures that all tickets are acknowledged, monitored, resolved and then closed. Rich reporting features track your team's productivity including notifications, response actions, and time to completion for all job tickets.

#### Fast Command Windows Improve Response Time

New Fast Command windows allow for immediate access to preferred units without having to scroll or search through a lengthy unit list or groups. Multiple Fast Command windows can remain open and stick on-screen for an instant connection, including:

- Instant Push-to-Talk calls without having to leave the live map view
- Text Messaging—send an update to the field while viewing other units' live locations simultaneously
- Monitor of Alerts and Events of particular units of interest individually





## Interactive Voice Dispatch

SafeDispatch v7.0 boasts enhancements to the PTT radio dispatch interface, including:

- Interactive controls, larger icons and touchscreen friendly monitor support
- User-defined favorites call listing prioritization
- Searchable filters for call recordings (downloadable in .wav format)
- Ability to also send text messages without ever leaving the PTT screen

Note: All-Call (private from unit to unit infield) recording requires Motorola NAI voice and data licenses active on all repeaters and a DVSI USB3000 codec.

Q A FAVORITE SURSCRIBERS 0010 Call History △ SUBSCRIBER [38] 13.Octob 1 0 Q Private call Portable 66 12.October testGrp1 = testGrp1 12:34:17 [3 sec testGrp1 12:33:37 [3 sec testGrp1 12:33:28 [3 sec] 6 testGrp1 Unit name 

Interactive Voice Dispatch Designed for Compatibility With Touch Screen Monitors

If frequesy likes Altikes History Smild Day Sides Says Reel Telemetry Sizes Selectly Seet. Telemetry Science Alt Teletring  $|\vec{g}| | |\vec{H}| \leq 1 - |\vec{e}| + |\vec{F}| + |\vec{G}| | |\vec{g}| | |\vec{G}| + |\vec{F}| +$ 

Speed Alarm Report

Demo102 Demo101	82 90	13:10 13:10	9/30/2015 9/30/2015
Demo102	80	13:10	9/30/2015
33.33 %			

115 1:37:55 PM

OBSERVATION: In this report you have only alarm ALREADY generat

### Enhanced Report analytics within the new v7.0 now include charts and can be scheduled to run at anytime!



Edit Geofences and landmarks with exact coordinates and display on live map with over 4,000 custom color and icon choices.

#### **Enriched Live Mapping Suite**

SafeDispatch provides a feature-rich Google mapping user interface that is easy for dispatchers to use.

Dispatchers can define icons on-screen for their units using over one hundred new images, pins, colors and labels. Unit positions are displayed both on-map and in an interactive unit menu tree that provides AVL details, quick text and instant PTT abilities. Groups of units can be color coded and quick sorted for prioritization and easy access. Units' status are displayed in a color coded light fashion that is easy to read and understand.

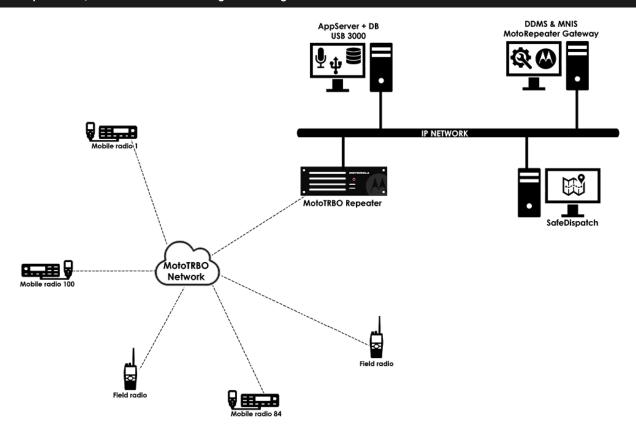
Units with events or alarms triggered are centered on the map automatically and their status is shown in red until acknowledged. Dispatchers can then determine further alarm preferences in the Administrative Module, such as whether an audio alert should sound or alarm message pop-up should also display for a pre-defined amount of time. Both are designed to further bring attention to specific field situations and critical events to improve response time and personnel safety.

Each unit on the map is displayed with a respective information bubble featuring the current locations, speed, heading, Lat/Long GPS data, and street views. Dispatch can send a text or make a PTT call directly from the live mapping interface while never taking a watchful eye off of other units.





#### SafeDispatch v7.0, Direct Connect NAI Configuration Diagram



#### Why SafeDispatch?

Adding SafeDispatch v7.0 solutions almost instantly provide a return on your investment through benefits including: increased productivity, time and route management, effective customer service, fleet maintenance monitoring, insurance premium reductions for incorporating GPS/AVL applications into your business model, improved communication, real-time data to pinpoint cost saving opportunities, reductions in overtime and other operating expenses and many more.

#### **A World of Wireless Applications**

**SafeMobile** is a premier global two-way radio solution provider, application developer and complete systems integrator, honored with the industry's most prestigious awards, partnerships and affiliations. We provide a world of wireless radio data applications, both client-hosted and web-based, with integration services for **DMR**, **TETRA**, **and P25** radio systems. Call, click or visit us on the web to see how we can assist you.

#### **Contact Us**

Give us a call for more information about our products and services.

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