# **Eventide**<sup>®</sup>

# LOG COMMUNICATIONS RECORDERS



# Advanced Recording Solutions for Mission-Critical Communications

NG9-1-1 • P25 Radio • DMR • IP Dispatch • ATC/ATM Incident Reconstruction • Instant Recall • Mobile Quality Assessment • Screen Recording • Reporting VoIP • SIP • Digital • Analog • T1/E1 • ISDN • ED137

# NexLog | COMMUNICATIONS RECORDERS

Public safety, government, institutional and industrial customers at thousands of locations worldwide trust Eventide's mission-critical recording systems to securely and reliably record, protect and reconstruct their most important interactions and related data.

### NexLog Communications Recorders

NexLog systems are Linux-hardened recording platforms with multiple levels of redundancy, an embedded SQL database and up to 12 TeraBytes of internal storage. Archiving options include Blu-ray, DVD-RAM, RDX, USB, network attached storage, and auto-replication between recorders.

NexLog recorders feature multi-tier security, comprehensive user auditing and a web-based configuration management tool. NexLog systems offer support for password policies, Active Directory authentication and SNMP notifications.

**Next Generation 9-1-1** recording and logging options include support for the i3 SIPREC interface.

### NexLog 740



## NexLog 840



Channel capacity: Up to 120 Analog or Digital, 240 T1 or E1, 560 VoIP, 240+ P25/DMR Rack-mountable (3U)

Channel capacity: Up to 240 Analog or Digital, 240 T1 or E1, 560 VolP, 240+ P25/DMR Rack-mountable (4U)

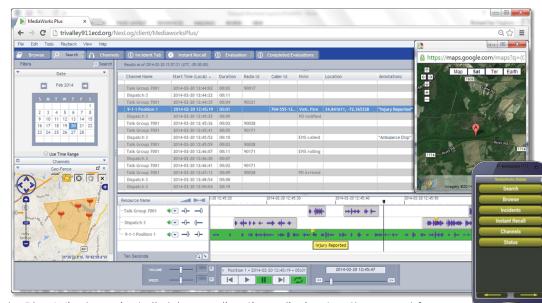
The innovative **NexLog Access Bridge** feature lets you link multiple NexLog communications recorders together for a unified search, replay and incident management experience.

### ▶ MediaWorks PLUS Software: Incident Reconstruction, Instant Recall and More!

MediaWorks PLUS software provides a complete set of tools for search, replay, instant recall, incident reconstruction, export and much more. The MediaWorks Plus web-browser interface allows secure SSL access from Windows & Mac computers as well as Android & Apple iOS tablets & phones, using Chrome, Firefox, IE or Edge. Eventide also offers a MediaWorks Plus Windows-installable application, which provides the same capabilities. Features of both include multi-parameter search, live monitor, graphical time-line, geo-fence, pitch-corrected variable speed, waveform displays, notes, loop playback, skip forward/back, playback AGC, screen and multimedia replay, text and TDD replay, MP3 option, and the ability to show call locations on a map\*.

MediaWorks PLUS software provides a comprehensive set of Incident Management Tools including:

- Create an incident
- Add incident name
- Add notes
- Attach other media
- Word/Phrase search
- Redact audio
- Split audio clips
- Merge audio clips
- Obfuscate audio
- Audio annotations
- Text annotations
- Protect calls
- Talking time & date
- Incident permissions
- Save the incident
- Export the incident
- Email the incident



The available MediaWorks Plus Windows-installable application eliminates the need for a desktop browser, and also serves as the **Off-Line Player** for validation & replay of exported incidents.

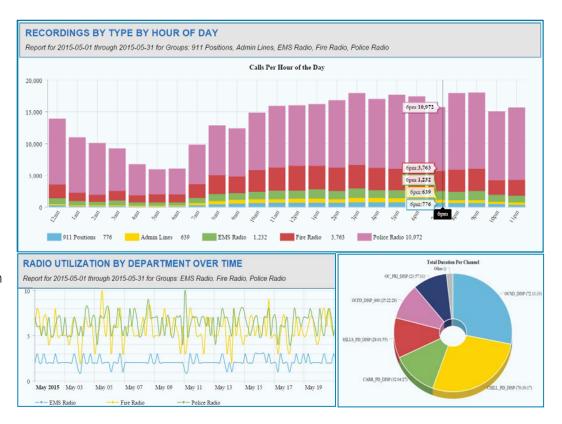
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### ► Enhanced Reports Package

The highly-flexible Enhanced Reporting option is pre-loaded with standard reports, or you can easily build custom reports.

Reports are delivered automatically to users at designated times, days and intervals.

Enhanced Reports get actionable information to supervisors and directors when they need it, increasing awareness and potentially changing the outcomes of critical situations.

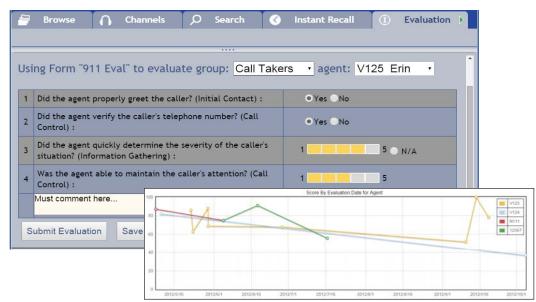


# Quality Factor Software: Quality Assessment and Reporting

Quality Factor software enables your QA team to efficiently measure performance trends and identify skills that need improvement.

The integrated form builder lets you easily create evaluation forms and questions that are optimized for your center's specific needs.

Quality Factor reports let you view quality improvement trends by agent and group.



# Screen Recording: Enhance Your Quality Assessment Process

NexLog PC screen recording helps document the important activities (including multi-media interactions) that occur during call handling and dispatch, and allows supervisors to visually evaluate the accuracy each team member's usage of critical software applications such as CAD and EMD.

# NexLog | COMMUNICATIONS RECORDERS

### ► LCD Touch Screen

The front panel touch screen option lets you conveniently search and replay calls, protect calls, create incidents, export, burn to CD/DVD, live monitor, view alerts, view archive status and configure the system.



Info mode: Channels, Archives, Alerts, Live Monitor

| Tue May 24 2011<br>[275 records] [Live] | Local Database      | . 0        | ٦            |
|---|---------------------|------------|--------------|
| Channel Name                            | Start Time          | - Duration | $\triangle$  |
| 9-1-1 Position 12                       | 2011-05-24 16:12:28 | 01:05      | $\leftarrow$ |
| 9-1-1 Position 02                       | 2011-05-24 16:13:39 | 01:53      |              |
| 9-1-1 Position 03                       | 2011-05-24 16:14:02 | 02:32      |              |
| Dispatch - Police                       | 2011-05-24 16:14:16 | 00:16      |              |
| 9-1-1 Position 18                       | 2011-05-24 16:15:22 | 00:46      |              |
| Dispatch-Fire                           | 2011-05-24 16:15:24 | 00:05      |              |
| Dispatch-Fire                           | 2011-05-24 16:15:57 | 00:22      |              |
| 9-1-1 Position 04                       | 2011-05-24 16:16:42 | 01:12      |              |
| Dispatch-Police                         | 2011-05-24 16:16:58 | 00:17      |              |
| Dispatch-Police                         | 2011-05-24 16:17:11 | 00:21      | 1            |
|   |                     |            | $\vee$       |
|   |                     |            | _            |
| 2011-05-24 16:13:39 🕶 🔢 📂               |                     |            |              |

Replay mode: Search, Replay, Build Incidents, Export

### NexLog Recording Interfaces

#### **RADIO SYSTEMS:**

Motorola ASTRO 25 Motorola SmartNet Motorola SmartZone Motorola MotoTrbo Motorola Dimetra IP Motorola MDC1200 Harris VIDA P25 SR10A+ ISSI for P25 Trunked EF Johnson ATLAS P25 Tait P25 Trunked Tait/Harris DMR Tier III Tait/Harris DMR Tier II Tait MPT-IP Sepura/Flyde DMR III Sepura/Fylde MPT1327 ICOM iDAS Conv. Kenwood NexEdge

#### 9-1-1 SYSTEMS:

NG 9-1-1 (i3 SIPREC) West (Intrado) VIPER AirBus VESTA 4 Zetron MAX Call Taking Zetron Series 3200 Solacom Guardian Emergitech IP9-1-1 **Emergency Call Works** TCS (microDATA) Contact closure option and more!

#### **DISPATCH SYSTEMS:**

Zetron MAX Dispatch Zetron ACOM Zetron DCS-5020 **AVTEC Scout** Motorola MCC7500 Harris Symphony Telex Radio Dispatch Telex IP-223 and IP-224 **Omnitronics** Catalyst IP | Console Harris C4i SwitchPlus IP PENTA cPCx CTI RadioPro Dispatch Cisco IPICS **CSS** Mindshare and more!

#### **TELEPHONE SYSTEMS:**

VoIP and SIP phones Digital telephones Analog telephones 2 or 4-wire analog lines Analog & CAMA trunks T1, E1, and ISDN trunks SIP trunks

### ATM/ATC SYSTEMS:

ED137B/C-Part 4 (VoIP) 2 or 4-wire analog T1 and E1 circuits

Visit www.eventidecommunications.com for full product details and the latest news.

### ▶ Air Traffic Management and ED-137

NexLoa systems can record from all types of ATC/ATM audio sources, including controller working positions (CWP), VCCS, GRS, ambient audio, and telephones. NexLog systems support the ED-137B/C-Part 4 (VoIP) recording interface. Eventide is a participant in EUROCAE WG-67 and the EUROCONTROL VOTE group.

### Synchronized Replay for ATC/ATM

NexLog recorders can interface with Thales' airspace navigation systems for synchronized replay of audio and CWP scenarios. NexLog systems can directly record CWP screens and provide synchronized replay of recorded CWP screens and recorded audio. NexLog API options are also available for third-party replay synchronization projects.

### Redundancy

NexLog systems offer redundant power supplies, redundant disk drives and redundant archive drives, as well as redundant geo-diverse network archiving.

NexLog recorders are available in sets of multiple units for Active+Active redundant recording or for automatic replication between recorders.



© 2018 Eventide Inc. Specifications and features subject to change without notice. Some features listed are extra-cost options. Capacities are for 3000-series units. Check with Eventide for hybrid (mixed-type) channel capacities, and for pre-sales review of digital telephone, LMR, VoIP telephone, and VoIP codec compatibility. \* View Location requires coordinates to be delivered to recorder (as typically provided for E911 Cellular calls); requires Chrome browser and access to Google Maps.

